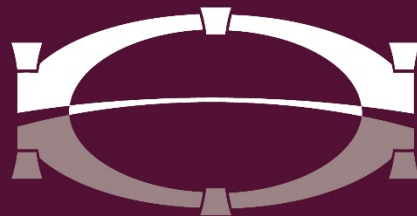


# The Bridge

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## Mint Conversion Guide



BRIDGEWATER BANK

## Introduction

As **Bridgewater Bank** completes system conversions to The Bridge, Mint aggregation services may be interrupted for up to 5 business days.


**NOTE:** *You will still be able to access all online banking information by directly logging into your online profile during the interrupted time.*

## Mint Conversion Information

Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

For a successful account update, do not login into Mint.com for Bridgewater Bank until 5 business days after February 3, 2020.

During this time, the Mint.com server will automatically make the system conversion for your activated accounts. If you login into Mint.com during this time, you may see duplicate accounts or an error displayed. Please do not attempt to change the status or make any changes in Mint.com during this time. After 5 business days, the accounts should reconcile showing your transaction history available.

If your accounts do not display current transactions after 5 business days, you may log back into Mint.com and click refresh  to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

Thank you for your patience during this transition!

If you have questions or concerns, please contact us at 952.542.5100 or [hello@bridge2bwb.com](mailto:hello@bridge2bwb.com).