



The Bridge Upgrade

November 2023 Release Notes



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Increased Access for Administrators:

- **Password and PIN Resets:** Company Administrators can now unlock and delete Out of Band PINs and passwords for users within their company. Please refer to the Administration User Guide for more details and instructions, located in The Bridge under **My Settings > File Vault > Public Vault > Administration User Guide**.

A friendly reminder for all users to please contact your Company Administrator to request changes to your access, including resetting your password.

Enhanced Updates & Reporting

- **Internal Transfer Posting:** Internal transfers initiated after regular business hours will now immediately appear in the account and process on the subsequent business day. This includes transfers initiated on non-business days and federal holidays. There have been no alternations to the processing of internal transfers initiated during regular business hours.
- **Same Day Balance Reporting:** Same-day balance reporting is now available when setting up a report in **"Report Delivery > Balance Reporting."** This feature sends notifications displaying items posting to your account on the same day.
- **Transaction Groups:** New data types, including ACH Credit Transactions, ACH Debit Transactions, and Check Paid, are now available in Balance Reporting. These additions allow you the ability to create reports showing specific transaction types. To create a report, simply visit **Account Information > Balance Reporting > Create Report**.

Account Customization

- **New Recurring Payment Option:** You can now establish recurring payments that process on a quarterly basis for ACH Origination, Internal Transfers, and Wires.
- **Wire Originator Name:** The originator name on outgoing wires now shows the account nickname rather than the Company Name on both wires and templates. Please note, the Originator information will still be sent in the actual account name and address, which may differ from how the online banking profile is titled.

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ACH Updates

- **ACH Payments Name Change:** The product name for ACH Payments has changed to ACH Origination. No action is required and there is no change to the product functionality, it will continue to function as normal.
- **ACH Payment Reversals:** An ACH batch that was previously reversed but not processed due to it being cancelled or not approved by the deadline can be re-initiated within five business days of the original settlement date. Please reach out to the Support Team at hello@bridge2bwb.com or 952.542.5100 for assistance with ACH reversals.
- **ACH Filter available in Mobile App:** You can decision ACH Filter exception items in the mobile app. Please note, the product name in the mobile app is called "ACH Positive Pay" and authorizations can only be created by logging into The Bridge via desktop.

Interested in learning more about our Treasury Management products and services?

Bridgewater's team is here to help with everything from ACH Origination and Fraud Tools to Lockbox Solutions and more. Please contact a dedicated team member at hello@bridge2bwb.com or 952.542.5100 to learn more.