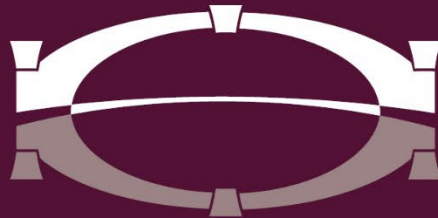


Wire Transfer User Guide

July 2022



BRIDGEWATER BANK

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Introduction

Welcome to Bridgewater Bank Online Wire Transfer Services! Wire Transfers are the fastest and most convenient way to move funds. While traditional wire services are available at every branch, you can save time and money by initiating your own wire transfers online. Funds transferred by wire are considered collected funds and made available by the beneficiary bank at the time of posting which is typically on the same business day for domestic wires. International wires may take a little more time depending on the intermediary banks and time zone differences. Online Wire Transfer Services allow you to optimize the timing of payment and maintain better control over your funds.

Getting Started

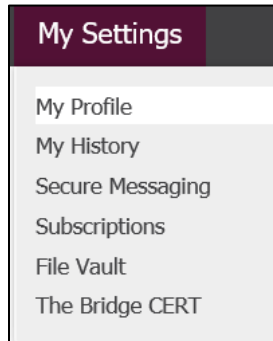
General Information

- Contact the Business Services Team for technical support. They can be reached M–F, 8:30a.m.-4:30p.m. at **952.542.5100** (ask for Business Services) or hello@bridge2bwb.com.
- Three different types of wire payments can be initiated from The Bridge:
 - Domestic USD – wires sent in US funds to a beneficiary bank within the United States
 - International USD – wires sent in US funds to a beneficiary bank outside of the United States
 - Foreign Exchange – wires sent in foreign currency to a beneficiary bank outside of the United States
- The cutoff time for wires sent in USD is 4:00 pm CST and wires sent in foreign currency is 3:00 pm CST.
 - There is a notification at the top of the wire screens acknowledging the cutoff time. If wires are initiated past the cut, the next available payment date will be displayed.
- Bridgewater follows the Federal Reserve’s processing dates. You can originate wires on holidays, but they will technically not be initiated until the following business day. For an up-to-date Federal Reserve Holiday calendar, reference <http://www.federalreserve.gov/aboutthefed/k8.htm>.
- Bridgewater strongly recommends dual control for all online payments. For more information on user settings needed to establish this, reach out to Business Services.

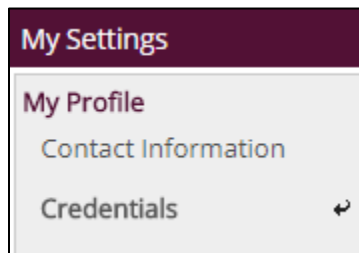
Setup Out of Band

You will need to establish your Out of Band PIN prior to initiating wire transfers. This feature allows automated multi-layered security to ensure your funds are safe.

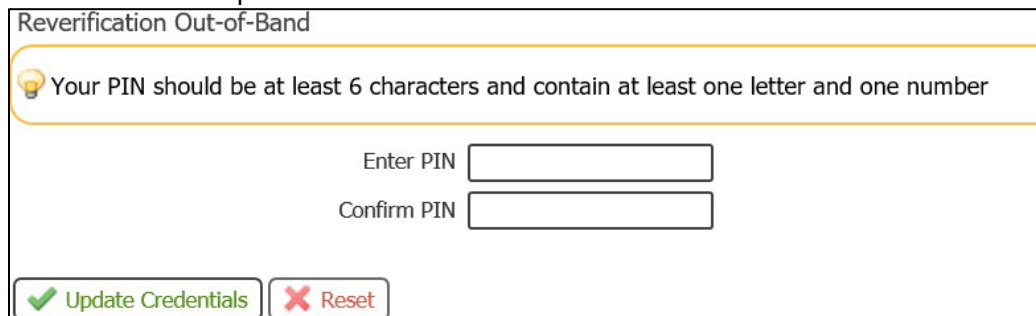
- Select My Settings – My Profile



- Select Credentials located on the right-hand side of the screen



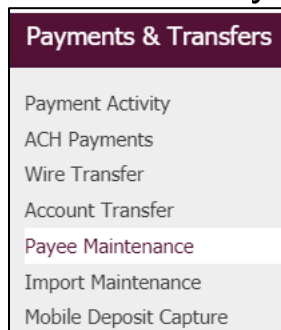
- Enter PIN
- Select Update Credentials

A screenshot of the 'Reverification Out-of-Band' screen. At the top, the title 'Reverification Out-of-Band' is displayed. Below it, a yellow box contains a lightbulb icon and the text: 'Your PIN should be at least 6 characters and contain at least one letter and one number'. Further down, there are two input fields: 'Enter PIN' and 'Confirm PIN'. At the bottom, there are two buttons: a green 'Update Credentials' button with a checkmark icon, and a red 'Reset' button with an 'X' icon.

Establish Payees

Prior to initiating your templated wires, you must ensure Payees are established. Payees are not required for one-time wires sent manually.

- Select **Payee Maintenance** under the Payments & Transfer Tab



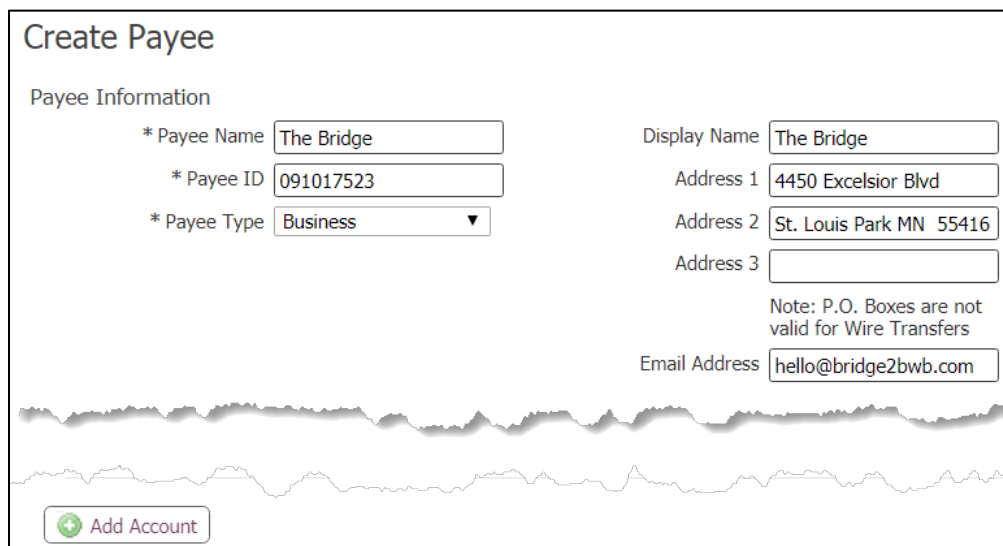
A screenshot of a web application menu titled "Payments & Transfers". The menu is a vertical list of options: "Payment Activity", "ACH Payments", "Wire Transfer", "Account Transfer", "Payee Maintenance" (which is highlighted with a light blue background), "Import Maintenance", and "Mobile Deposit Capture".

- Select **Create Payee**



A screenshot of a toolbar containing three buttons: "Search Payees" with a magnifying glass icon, "Print" with a printer icon, and "Create Payee" with a green plus icon.

- Enter the **Payee Information**
 - **Payee Name:** Enter Name of Payee
 - **Payee ID:** Enter ID associated with Payee
 - **Payee Type:** Enter if this Payee is a Business or Individual
 - **Display Name:** Enter Nickname of Payee
 - **Address (Optional):** Enter Address of Payee
 - **Email (Optional)** Enter Email of Payee (this can be used to send receipt of payment)
- Select **Add Account**



A screenshot of the "Create Payee" form. The form is titled "Create Payee" and has a section for "Payee Information". It contains several input fields: "Payee Name" (The Bridge), "Payee ID" (091017523), "Payee Type" (Business), "Display Name" (The Bridge), "Address 1" (4450 Excelsior Blvd), "Address 2" (St. Louis Park MN 55416), "Address 3" (empty), "Email Address" (hello@bridge2bwb.com), and a "Note: P.O. Boxes are not valid for Wire Transfers". At the bottom, there is a green "Add Account" button.

- Enter the **Account Information**
 - **Account Name:** Payee Name will flood over
 - **Beneficiary ID Type:** Select the correct Beneficiary ID Type (typically Account Number unless used for International Wires)
 - **Account Number:** Enter the Account Number
 - Select the Wire information box
 - You can also select ACH Information if you intend to originate ACH transfers to this Payee. See the ACH User Guide for details.

Add Payee Account

Account Information

* Account Name

The Bridge

* Beneficiary ID Type

Account Number ▼

* Account Number

☐ **ACH Information**

Account can be used in ACH Templates and Batches

☒ **Wire Information**

Account can be used in Wire Templates and Transactions

- Enter the Beneficiary Information
 - Beneficiary Bank ID
 - Beneficiary Bank Name
 - Beneficiary Bank Address
 - Beneficiary Bank Country
 - International Routing Number (if applicable)
 - Beneficiary ID Type
 - Beneficiary ID
 - Beneficiary
 - Country
 - (Optional) Contact Name
 - (Optional) Phone Number
 - Correspondent Bank ID (if applicable)
 - Correspondent Bank ID Type (if applicable)
 - Correspondent Bank Name (if applicable)
- Select Save

Wire Information
Account can be used in Wire Templates and Transactions

Bank Lookup

Beneficiary Bank ID Type None Selected ▾
Beneficiary Bank ID
Beneficiary Bank Name
Bank Address 1
Bank Address 2
Bank Address 3
International Bank ☐
* Beneficiary Bank Country None Selected ▾
International Routing Number
* Beneficiary ID Type **Account Number**
* Beneficiary ID **1234**
* Beneficiary Country None Selected ▾
Contact Name
Phone Number

Correspondent Bank Lookup

Correspondent Bank ID (For USD Wires Only)
Correspondent Bank ID Type None Selected ▾
Correspondent Bank Name (For USD Wires Only)

Intermediary Bank Lookup

Intermediary Bank ID
Intermediary Bank ID Type None Selected ▾
Intermediary Bank Name

Payees Table

The Payee Table displays summary information about payees and their accounts. Users can view payee details, edit or delete a payee, or make a payment from this location.

Search Payees

Display Name

Payee ID

Payee Type

All ▼

Payee Name

Account Number

Show 10 results per page, sorted by Display Name in ascending order, including summary

Search Payees

Print

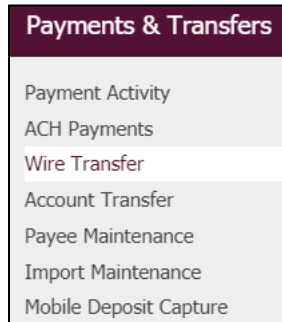
Create Payee

- Each row of the table contains a summary of a single payee.
 - **Edit** – Select Edit to edit the details of the Payee.
 - **Note:** The user will be notified the changes being saved will affect all future payments and may require approval for those utilizing dual control.
 - **Make Payment**- Select Make Payment to initiate a payment from the Payee section.
- Table data can be sorted by clicking on the table headings ***Display Name***, ***Payee ID***, ***Payee Name***, and ***Payee Type***. The heading which is currently being used to sort the table will display a triangle to the right. Selecting the triangle will change the order from ascending to descending.

Create a Wire

The creation of a wire occurs in four steps (*Select, Request, Review, Complete and Release*).

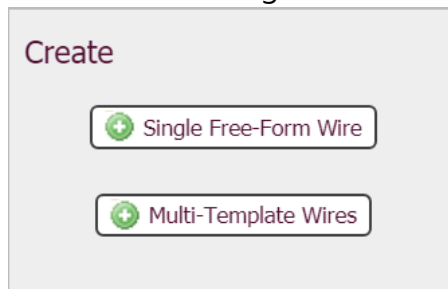
- Select **Wire Transfer** under the Payments & Transfer tab



Create a Free Form Wire

1.) Select

- Select Single Free-Form Wire



To view how to setup templates, go to Manage Wire Templates section

NOTE: The application saves a draft every 20 seconds while creating or editing a batch or template and displays a notification banner to advise the user of this action.

2.) Request

- Enter the Account Information
 - Select Payment Date
 - Wires can be initiated 10 days in advance
 - Select Debit Account
 - Originator Name will flood from the Company
 - **Note: Origination information will be sent with information on the actual account which may differ from how the online banking profile is titled.**
 - Originator Address will flood from the Company
 - Select the appropriate payment currency
 - Enter the dollar amount


Account Information	
* Payment Date	02/25/2021 
* Debit Account	<input type="text"/> 
* Originator Name	The Bridge
* Originator Address 1	4450 Excelsior Blvd
* Originator Address 2	St. Louis Park, MN 55416
Originator Address 3	<input type="text"/>
* Payment Currency	<input type="text"/> 
* Amount	<input type="text"/>

- Enter the Beneficiary Information
 - Enter Beneficiary Name
 - Select the Beneficiary Account Type
 - Enter the Beneficiary ID
 - Enter the Beneficiary Address
 - Select the Beneficiary Country
 - (Optional) Enter the Beneficiary Contact Name
 - (Optional) Enter the Beneficiary Contact Phone Number

Beneficiary / Payee Information	
* Name	<input type="text"/>
* Beneficiary ID Type	Account Number ▼
* Beneficiary ID	<input type="text"/>
* Address 1	<input type="text"/>
* Address 2	<input type="text"/>
Address 3	<input type="text"/>
Note: P.O. Boxes are not valid	
* Beneficiary Country	None Selected ▼
Contact Name	<input type="text"/>
Phone Number	<input type="text"/>

- Enter the Beneficiary Bank Information
 - Select **Bank Lookup** to search for the Beneficiary Bank by Bank Name, Bank ID, City, or State Abbreviation
 - Enter the **Beneficiary Bank Name**
 - Select the **Bank ID Type**
 - Enter the **Beneficiary Bank ID**
 - Enter the **Beneficiary Bank Address**
 - Select **International Bank** if applicable
 - Select the **Beneficiary Bank Country**
 - Enter the **International Routing Number** if applicable

Beneficiary Bank Information

 [Bank Lookup](#)

Name

Beneficiary Bank ID Type

Beneficiary Bank ID

Address 1

Address 2

Address 3

International Bank ☐

* Beneficiary Bank Country

Intl Routing Number

- If a Correspondent Bank is required, expand Additional Bank Information
- Enter the Correspondent Bank details
 - Select **Bank Lookup** to search for the Correspondent Bank by Bank Name, Bank ID, City, or State Abbreviation
 - Select Correspondent Bank ID Type
 - Enter Correspondent Bank ID
 - Enter Correspondent Bank Name

▼ **Additional Bank Information**

 [Correspondent Bank Lookup](#)

Correspondent Bank ID Type

Correspondent Bank ID (For USD Wires Only)

Correspondent Bank Name (For USD Wires Only)

- Enter Additional Reference Information if applicable
 - (Optional) Enter Purpose of Payment
 - (Optional) Enter Additional Information to Beneficiary
- Note: Do not use the 4th field if Purpose of Payment is entered. This information will not be sent.

Additional Reference Information

Purpose Of Payment

Additional Information For Beneficiary

Note: Do not use the 4th Additional Information For Beneficiary section if Purpose of Payment is entered.

- (Optional) Save As Repetitive Wire – the payment will be saved as a repetitive template
 - Note: Repetitive templates allow for the creation of a wire with the exact

same details including dollar amount. No modifications can be made.

- (Optional) Save As Payee – the beneficiary information will be saved as a Payee to use for future payments
- (Optional) Select Notify Me to receive notifications on this particular wire. Status changes include:
 - **Pending Actions (recommended)** – Action needed
 - The wire may require approval or modifications.
 - **System Events** – The wire has been delivered to the financial institution.
 - **Complete – Unsuccessful (recommended)** – The wire delivery attempt failed.
 - **Complete – Successful (recommended)** – The wire delivery attempt was successful.
 - **Early Action Taken** – The wire is dated for the future and was approved prior to the day it is scheduled to be sent to the financial institution.
 - **Early Action Removed** – The wire is part of a recurring series or is dated for the future and transaction information, such as a payee, has been canceled or deleted.
 - **Expired (recommended)** – The wire has expired.

Save As Repetitive Template ☐

Save As Payee ☐

Notify Me

Pending Actions: Notify via EMAIL
Pending Release: Notify via EMAIL
System Events: Notify via EMAIL
Complete - Unsuccessful: Notify via EMAIL
Complete - Successful: Notify via EMAIL
Early Action Taken: Notify via EMAIL
Early Action Removed: Notify via EMAIL
Expired: Notify via EMAIL

- Select Request Transfer

Request Transfer Cancel

3.) Confirm

- Review the transfer details and select confirm

Confirm Edit Cancel

- Complete the Out of Band Reverification

Please Reverify

Please enter your OOB PIN


Send One Time Passcode

Please enter your one time passcode

Submit Cancel

4.) Approve and Release

- Go to Payments & Transfers – Payment Activity
- Select the box on the left-hand side of the appropriate transfer
- Select **Release**
 - Those under dual control will need to **Approve and Release**

Prev	1	Next	Go to page	1	Showing 1 - 10 of 10	Items to display:	10	20	50
<div>+ / -</div> <div><input checked="" type="checkbox"/> Approve <input checked="" type="checkbox"/> Release <input checked="" type="checkbox"/> Approve And Release</div>									
<input checked="" type="checkbox"/>	 DWR-00000820	\$1.00	Pending Release		<div><input type="button" value="View"/> <input checked="" type="button" value="Release"/> <input type="button" value="Cancel"/></div>				
<div>Payment Date: 01/16/2020</div> <div>Originator: CERT BSD Internal Test [REDACTED] - Checking (BRIDGEWATER BANK) - Bridgewater Bank CERT (091017523)</div> <div>Beneficiary: Testing Business - Account Number *2345</div>									

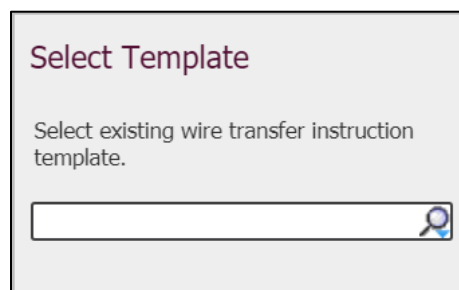
- Confirm the Approval

Create a Wire from an Existing Template

Wires can be created from existing templates.

1.) Select

- Enter any portion of the template name in the Select Template field
- Select the appropriate template
 - Each transfer will have the two template types on the right-hand side of the name
 - **Repetitive Template** will populate with information defined within the template and only allow the date field to be edited
 - **Semi-Repetitive Template** (more commonly used) will populate with information defined within the template and allow specific fields, such as the dollar amount, to be edited each time.



2.) Request

- Enter all required fields that are editable
- (Optional) Select Notify Me to be notified of wires on this template
 - **Pending Actions (recommended)** – Action needed
 - The wire may require approval or modifications.
 - **System Events** – The wire has been delivered to the financial institution.
 - **Complete – Unsuccessful (recommended)** – The wire delivery attempt failed.
 - **Complete – Successful (recommended)** – The wire delivery attempt was successful.
 - **Early Action Taken** – The wire is dated for the future and was approved prior to the day it is scheduled to be sent to the financial institution.
 - **Early Action Removed** – The wire is part of a recurring series or is dated for the future and transaction information, such as a payee, has been canceled or deleted.
 - **Expired (recommended)** – The wire has expired.
- (Optional) Select Recurring Options
 - Select the Start Date
 - Select End Date
 - Transaction Repeats Indefinitely – wire will continue until terminated by the user

- Transaction Repeats Until End Date – wire will continue for a limited time defined by the End Date selected by the user
- Fixed Number of Transactions – wire will continue for a fixed number of transactions which will need to be defined by the user
- Select Transfer Frequency
 - Daily – user can select Monday thru Friday or specific days
 - Weekly – user can select the specific day of the week
 - Bi-Weekly – user can select specific date of the transfer every other week
 - Semi-monthly – user can select the two times each month the transfer will take place
 - Monthly – user can select the specific day each month
 - Annually – user can select the specific date each year
- Select Save

Recurring Options

Recurring payments must begin on a future date. The first payment will be created on the system-calculated "First Payment Date" to ensure timely processing based on your specified "Start Date" and other selections. If the selected day occurs on a non-business day, the transfer request will occur on the previous business day.

Start Date First Payment Date **01/17/2020**

☒ Transaction Repeats Indefinitely
☐ Transaction Repeats Until End Date
☐ Fixed Number of Transactions (Max: 999 Transfers)

Daily ☒ Weekly ☐ Bi-weekly ☐ Semi-monthly ☐ Monthly ☐ Annually

☒ Each business day (Monday through Friday)
☐ Specific days of the week

- Enter a Recurring Series Name

* Recurring Series Name


- Select Request

3.) Confirm

- Review the transfer details and select confirm

4.) Approve and Release

- Go to Payments & Transfers – Payment Activity
- Select the box on the left-hand side of the appropriate transfer
- Select **Release**
 - Those under dual control will need to **Approve and Release**

Prev	1	Next	Go to page	1	Showing 1 - 10 of 10	Items to display:	10	20	50
<div>+ / -</div> <div><input checked="" type="checkbox"/> Approve <input checked="" type="checkbox"/> Release <input checked="" type="checkbox"/> Approve And Release</div>									
<input checked="" type="checkbox"/>	 DWR-00000820		\$1.00		Pending Release		<div><input type="button" value="View"/> <input checked="" type="button" value="Release"/> <input type="button" value="Cancel"/></div>		
<div>Payment Date: 01/16/2020</div> <div>Originator: CERT BSD Internal Test (091017523) - Checking (BRIDGEWATER BANK) - Bridgewater Bank CERT</div> <div>Beneficiary: Testing Business - Account Number *2345</div>									

- Confirm the approval

Create a Wire from a Payee

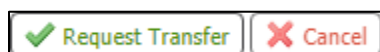
1.) Select

- Enter any portion of the payee name in the Select Payee field



2.) Request

- Information associated with the Payee will flood over
- Enter all required fields that are editable
- (Optional) Select Notify Me to be notified of wires on this particular template
 - **Pending Actions (recommended)** – Action needed
 - The wire may require approval or modifications.
 - **System Events** – The wire has been delivered to the financial institution.
 - **Complete – Unsuccessful (recommended)** – The wire delivery attempt failed.
 - **Complete – Successful (recommended)** – The wire delivery attempt was successful.
 - **Early Action Taken** – The wire is dated for the future and was approved prior to the day it is scheduled to be sent to the financial institution.
 - **Early Action Removed** – The wire is part of a recurring series or is dated for the future and transaction information, such as a payee, has been canceled or deleted.
 - **Expired (recommended)** – The wire has expired.
- Select Request



3.) Confirm

- Review the transfer details and select confirm



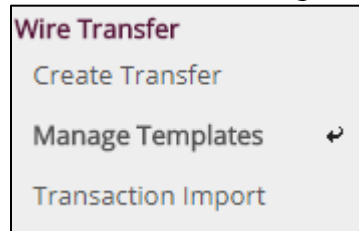
4.) Approve and Release

- Go to Payments & Transfers – Payment Activity
- Select the box on the left-hand side of the appropriate transfer
- Select **Release**
 - Those under dual control will need to **Approve and Release**

Prev	1	Next	Go to page	1	Showing 1 - 10 of 10	Items to display:	10	20	50
<div> <div>+ / -</div> <div> <div>✓ Approve</div> <div>✓ Release</div> <div>✓ Approve And Release</div> </div> </div>									
<div> <div>☑</div> <div> <div>⚡ DWR-00000820</div> <div> <div>\$1.00</div> <div>Pending Release</div> </div> <div> <div>🔍 View</div> <div>✓ Release</div> <div>✗ Cancel</div> </div> </div> </div>									
<div> <div>Payment Date:</div> <div>01/16/2020</div> </div>									
<div> <div>Originator:</div> <div>CERT BSD Internal Test [REDACTED] - Checking (BRIDGEWATER BANK) - Bridgewater Bank CERT (091017523)</div> </div>									
<div> <div>Beneficiary:</div> <div>Testing Business - Account Number *2345</div> </div>									

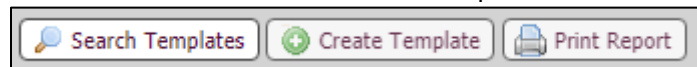
Manage Wire Templates

- View, create, edit, and delete wire templates from *Manage Templates*.
- Select Manage Templates on the right-hand side of the screen

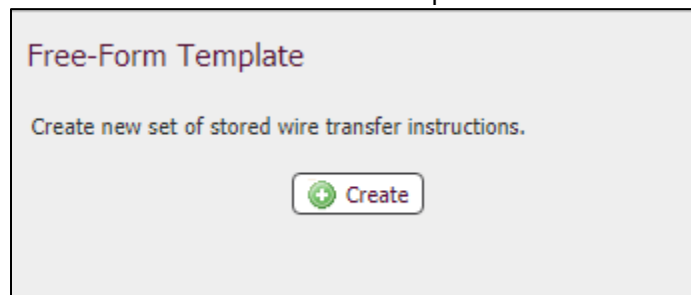


Create Templates

- Select Create Template



- Free Form Template – Create



- Select the appropriate template setting
 - **Repetitive Template** – information defined within the template is hard-coded, the only field that can be edited is the date.
 - **Semi-Repetitive Template** – information defined within the template with specific fields allowed for editing, such as the dollar amount
- Enter the **Template Name**
- Enter the Account Information
 - Select Debit Account
 - Originator Name will flood from the Company
 - Note: Origination information will be sent with information on the actual account which may differ from how the online banking profile is titled.
 - Originator Address will flood from the Company
 - Select the appropriate payment currency

- Enter the dollar amount

Account Information	
* Debit Account	<input type="text"/>
* Originator Name	<input type="text" value="The Bridge"/>
* Originator Address 1	<input type="text" value="4450 Excelsior Blvd Ste 100"/>
* Originator Address 2	<input type="text" value="St Louis Park, MN 55416 US"/>
Originator Address 3	<input type="text"/>
* Payment Currency	<input type="text"/>
* Amount	<input type="text"/>

- Enter the Beneficiary Information
 - Enter Beneficiary Name
 - Select the Beneficiary Account Type
 - Enter the Beneficiary ID
 - Enter the Beneficiary Address
 - Select the Beneficiary Country
 - (Optional) Enter the Beneficiary Contact Name
 - (Optional) Enter the Beneficiary Contact Phone Number

Beneficiary / Payee Information	
* Name	<input type="text"/>
* Beneficiary ID Type	<input type="text" value="Account Number"/>
* Beneficiary ID	<input type="text"/>
* Address 1	<input type="text"/>
* Address 2	<input type="text"/>
Address 3	<input type="text"/>
Note: P.O. Boxes are not valid	
* Beneficiary Country	<input type="text" value="None Selected"/>
Contact Name	<input type="text"/>
Phone Number	<input type="text"/>

- Enter the Beneficiary Bank Information
 - Select **Bank Lookup** to search for the Beneficiary Bank by Bank Name, Bank ID, City, or State Abbreviation
 - Enter the **Beneficiary Bank Name**
 - Select the **Bank ID Type**
 - Enter the **Beneficiary Bank ID**

- Enter the **Beneficiary Bank Address**
- Select **International Bank** if applicable
- Select the **Beneficiary Bank Country**
- Enter the **International Routing Number** if applicable

Beneficiary Bank Information

 Bank Lookup

Name

Beneficiary Bank ID Type

Beneficiary Bank ID

Address 1

Address 2

Address 3

International Bank ☐

* Beneficiary Bank Country

Intl Routing Number

- If a Correspondent Bank is required, expand Additional Bank Information
- Enter the Correspondent Bank details
 - Select **Bank Lookup** to search for the Correspondent Bank by Bank Name, Bank ID, City, or State Abbreviation
 - Select **Correspondent Bank ID Type**
 - Enter **Correspondent Bank ID**
 - Enter **Correspondent Bank Name**

▼ **Additional Bank Information**

 Correspondent Bank Lookup

Correspondent Bank ID Type

Correspondent Bank ID (For USD Wires Only)

Correspondent Bank Name (For USD Wires Only)

- Enter **Additional Reference Information** if applicable

- (Optional) Enter Purpose of Payment
- (Optional) Enter Additional Information to Beneficiary

Note: Do not use the 4th field if Purpose of Payment is entered. This information will not be sent.

Additional Reference Information			
Purpose Of Payment	<input type="text"/>		
Additional Information For Beneficiary	<input type="text"/>	<input type="text"/>	<input type="text"/>
Note: Do not use the 4th Additional Information For Beneficiary section if Purpose of Payment is entered.			

- Select Save Template

 Save Template	 Cancel
---	--

Maintenance Templates

- Select **Manage Batch Templates**
- Select **Edit** to edit details within the template
 - Note: Edits to the template will affect all future and recurring payments initiated from the template and may need to be re-approved
- Select the Red X on the left-hand side of the template to **Delete**

Prev 1 Next Go to page 1 Showing 1 - 4 of 4 Items to display: 10 20 50

Domestic Wire - Test None Selected Semi-Repetitive Last Used : Never Edit

Search Templates

- Enter the search criteria to locate a specific template.
 - Note: If all fields are left blank, all available templates will be displayed
 - Enter any portion of the **Template Name**
 - Enter Correspondent Bank ID
 - Enter Amount
 - Select the appropriate Debit Account
 - Enter Beneficiary Bank Name
 - Enter Beneficiary Bank ID
 - Enter Beneficiary Bank Name
 - Enter Beneficiary ID
- Select Search Templates

Wire Transfer : Manage Templates

Search Templates

Template Name Beneficiary Bank Name

Correspondent Bank ID Beneficiary Bank ID
(For USD Wires Only)

Amount Beneficiary Name

Debit Account Beneficiary ID

Show 10 results per page, sorted by Template Name in ascending order, including summary

Search Templates Create Template Print Report

Prev 1 Next Go to page 1 Showing 1 - 4 of 4 Items to display: 10 20 50

Domestic Wire - Test None Selected Semi-Repetitive Last Used : Never Edit

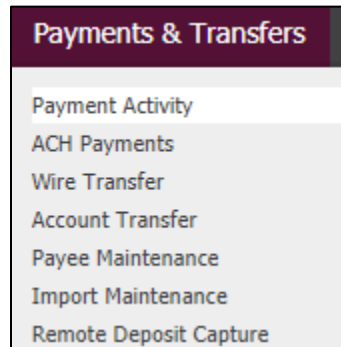
- Templates can be maintenance from this screen
 - Select **Edit** to edit details within the template
 - Note: Edits to the template will affect all future and recurring payments initiated from the template and may need to be re-approved

- Select the Red X on the left-hand side of the template to **Delete**
- Note – users who only have auditing capabilities will have the option to select **View**

Payment Activity

The Payment Activity function allows users to see information related to all payment types (ACH, Wires, Account Transfers).

- Go to Payments & Transfers – **Payment Activity**





Current Activity

- The user is brought to the **Current Activity** page which provides the following information
 - Dollar amounts of payments
 - Ability to view details of specific transactions
 - Status of transactions
 - Option to Edit
 - Approval needs

Payment Activity : Current Activity

	ACH Payments	Wire Transfers	Account Transfers	ALL TRANSACTIONS
PENDING	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
COMPLETE	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)
ALL	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)	\$0.00 (0)

 [Show Status Detail](#)

 [Refresh](#)

NOTICE: You have 9 expired payments totalling \$31.40 for previous business days that require attention!

▶ Search Transactions


Prev1Next


Go to page1


Showing 1 - 9 of 9


Items to display:102050

+ / -

 Approve


 Release


 Approve And Release


 DWR-00000780

\$2.00

Expired - 01/09/2020

 View


 Edit

 Cancel

Payment Date: 01/09/2020

Wire Search Results

- The Wire Search Results include the following details
 - Pending – dollar amount and number of all pending Wire transfers
 - Completed options – dollar amount and number of all completed Wire transfers
 - All – dollar amount and number of all Wire activity which will be delivered to the Bank
 - Show Status Detail – provides a more granular view of the pending and completed transactions
 - Pending Approval – dollar amount and number of wire transactions pending approval
 - Pending Release – dollar amount and number of wire transactions pending release
 - Other Pending – wire transactions that are pending delivery to the bank
 - Successful – dollar amount and number of all completed wire payments delivered to the Bank
 - Unsuccessful – dollar amount and number of Wire transactions which failed their delivery to the Bank.

PENDING
Pending Approval
Pending Release
Other Pending
COMPLETE
Successful
Unsuccessful
ALL
 Hide Status Detail

- Refresh – select refresh if the user made any changes and would like to update the dashboard
- Enter Search criteria
 - Note: If all fields are left blank, all available templates will be displayed
 - Enter any portion of the **Tran Number** (Transaction ID) affiliated with the wire
 - Enter any portion of the **Name** of the Recurring Series
 - Enter the **Amount**
 - Select the **Status**
 - Select the **Entry Method** – manual or imported
 - Enter the **Import File** name

- Enter any portion of the **Payee**
- Enter any portion of the **Beneficiary** Name
- Enter any portion of the **Originator's** Name
- Enter the **Correspondent Bank ID**
- Enter the **Debit Account**
- Enter the Sender's Reference
- Select Recurring Payments Only

○ Select Search

▼ Search Transactions

ALL TRANSACTIONS
ACH Payments
Wire Transfers
Account Transfers

Tran Number

Name

Amount

Status
 ▼

Entry Method
All ▼

Import File

Recurring Payments Only
☐

Payee

Beneficiary

Originator

Correspondent Bank ID

Debit Account

Sender's Reference

Show 10 results per page, sorted by Transaction Number in descending order

Search

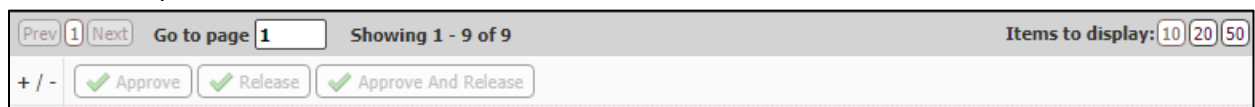
Print

Export ▼

Activity Table

The *Activity Table* displays summary information about current day wire transfers.

- **Approve** – approve wire transfer is under dual control and requires approval.
 - Note: All wires must also be Released
 - Note: You can bulk approve by selecting multiple boxes of the corresponding payments and selecting Approve
- Release – allows the wire to be released to the Bank
- Approve and Release – wires under dual control can be approved and released in one step



The screenshot shows the header of the Activity Table. It includes a pagination bar with 'Prev', '1', 'Next', 'Go to page', '1', 'Showing 1 - 9 of 9', and 'Items to display: 10 20 50'. Below the pagination bar are three action buttons: '+ / -', 'Approve' (with a green checkmark icon), 'Release' (with a green checkmark icon), and 'Approve And Release' (with a green checkmark icon).

- **View** – Allows the user to view the content of the wire transaction.
 - Users under dual control can **Reject** the transfer from this option to require the transfer to be edited
- **Approve** – approve Wire Transfers under dual control
- **Edit** – Allows the user to edit wire transactions with the status of Rejected or Pending Approval.
- **Cancel** – Allows the user to cancel the Wire transactions.
 - **Note:** Because of how quickly wires are sent, contact Business Services if you need to cancel a wire.



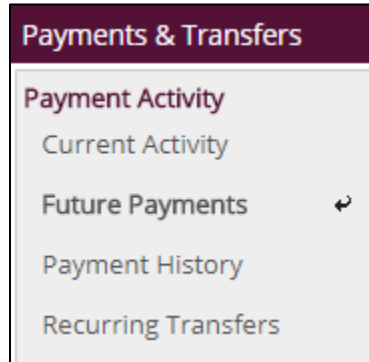
The screenshot shows a row of four action buttons: 'View' (with a magnifying glass icon), 'Approve' (with a green checkmark icon), 'Edit' (with a yellow pencil icon), and 'Cancel' (with a red X icon).

Payment Statuses

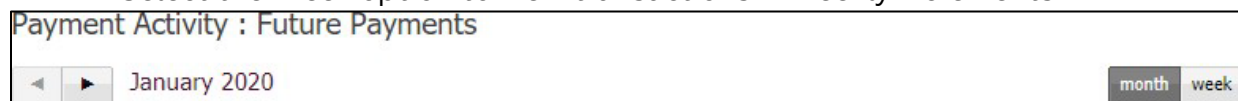
- **Canceled** – The wire transaction has been canceled by a user and not sent to the Bank.
- **Completed** – The wire transaction was successful delivered to the Bank.
- **Expired** – The wire transaction was under dual control, not approved prior to the cut-off time, and not delivered to the Bank.
- **Pending Delivery** – The wire transaction has been completed by the user and is pending delivery to the Bank.
- **Pending Approval** – The wire transaction requires approval by another user with approval entitlements.
- **Pending Release** – The wire transaction must be released to be sent to the Bank.
- **Rejected** – The wire transaction has been rejected by the approver and is able to be edited by the initiator. Once the modifications are complete, the initiator can resubmit the payment.
- **Reversed** – The wire transaction was reversed.
- **Unsuccessful** – The wire transaction was not delivered to the Bank.

Future Payments

- Under Payment Activity, select Future Payments on the right-hand side of the screen



- A calendar will display the transactions that will process on that day
- Select the Forward Arrow on the left-hand side to advance to the next month
- Select the Week option to view transactions in weekly increments



- Select a single transaction on the calendar by clicking on the transaction name or ID.
- If there are multiple transactions in the day, click on the white space of that date to view the additional transactions.
- Recurring transactions will have an icon of a calendar and clock. Hovering over this icon will show the details of the recurring frequency.

Filter Transactions

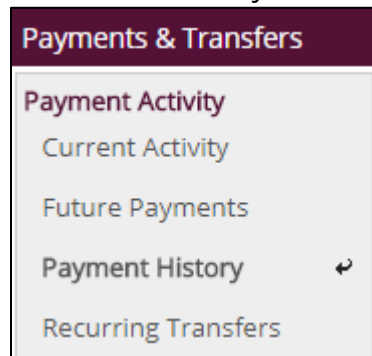
- Expand the Filter Transactions section to filter future dated transaction activity.
 - Product – select the payment type
 - Included Transactions – all, recurring, or one-time
 - Entry Method – manual or imported files
 - Import File – enter a portion of the name of the imported file
- The information will display immediately beneath this section



The screenshot shows a web interface for filtering transactions. It features a section titled "Filter Transactions" with a dropdown arrow. Below the title, there are four filter options: "Product" with a dropdown menu showing "ALL TRANSACTIONS", "Included Transactions" with a dropdown menu showing "All Transactions", "Entry Method" with a dropdown menu showing "All", and "Import File" with a text input field.

Payment History

- Under Payment Activity, select Payment History

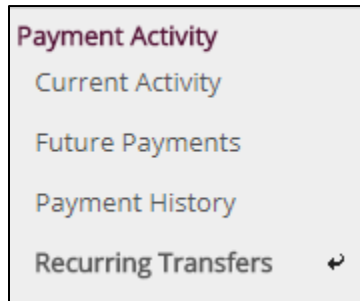


Search Transactions

- Select the Wire Transfers tab
- Enter the Search Criteria
 - Enter Search criteria
 - Note: If all fields are left blank, all available templates will be displayed
 - Enter any portion of the **Tran Number** (Transaction ID) affiliated with the wire
 - Enter any portion of the **Name** of the Recurring Series
 - Enter the **Amount**
 - Select the **Status**
 - Select the **Entry Method** – manual or imported
 - Enter the **Import File** name
 - Enter any portion of the **Payee**
 - Enter any portion of the **Beneficiary** Name
 - Enter any portion of the **Originator's** Name
 - Enter the **Correspondent Bank ID**
 - Enter the **Debit Account**
 - Enter the Sender's Reference
 - Select Recurring Payments Only
 - Select Search
 - User can also Print or Export this information

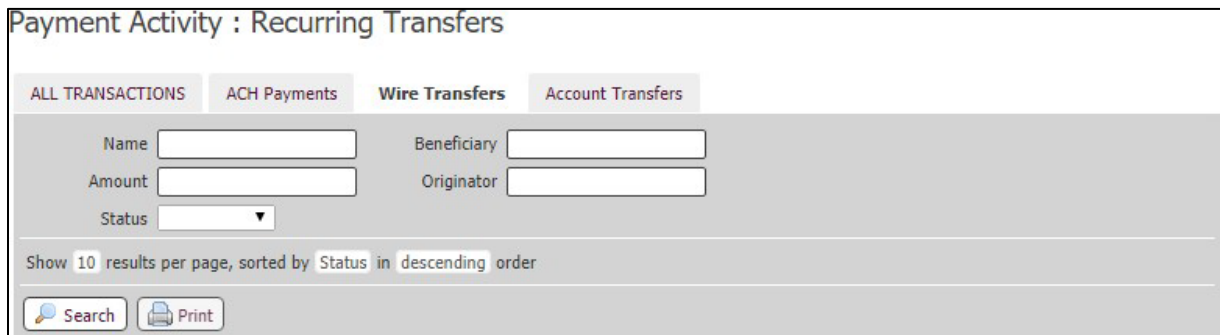
Recurring Transfers

- Under Payment Activity, select Recurring Transfers



A vertical menu titled "Payment Activity" with four options: "Current Activity", "Future Payments", "Payment History", and "Recurring Transfers". The "Recurring Transfers" option is highlighted with a mouse cursor icon.

- Select the Wire Transfers tab
- Enter the Search Criteria
 - Name - enter any portion of the transaction's name
 - Amount - enter the amount of the transaction
 - Status - select the status of the transaction
 - Beneficiary - enter a portion of the beneficiary's name
 - Originator - enter the originating account
- Select Search



The interface shows the "Payment Activity : Recurring Transfers" section. It has four tabs: "ALL TRANSACTIONS", "ACH Payments", "Wire Transfers" (which is selected), and "Account Transfers". Below the tabs are search fields for "Name", "Amount", "Status" (a dropdown menu), "Beneficiary", and "Originator". Below these fields, it says "Show 10 results per page, sorted by Status in descending order". At the bottom are "Search" and "Print" buttons.

Best Practices

- It is highly recommended that all new and requested modified wire instructions be verbally verified with the beneficiary prior to wire submission.
- When sending international wires, each country may require additional information that is a necessitate for wire processing. Some countries' required information examples could be any of the following items like beneficiary contact information, reason of payment, transit/routing code, etc. Please verify that all required wire information is included prior to submitting the wire.
- All computers originating wires online should have working anti-virus software, and the software should be regularly updated. All computers should also update any published patches to their operating system.
- Limit access to authorized personnel only.
- Educate employees on fraud and prevention.
- Limit activity to a small number of accounts.
- Dual Control is a highly recommended best practice to mitigate operational and fraud risk. All wires initiated online would need to be reviewed and approved by another individual within the company.
- All clients allowed online wire access are subject to an on-site risk assessment conducted by a Bridgewater Bank employee. In lieu of an on-site assessment, the Bank may ask you to conduct a self-risk assessment to ensure all obligations listed in the wire agreement are being adhered to. Failure to comply with Bank requests for information may result in the termination of online wire services.

Online Wire Transfer FAQ's

Who do we contact for technical support?

- The Bridgewater Business Services Team can be reached at 952-542-5100 or bizservices@bwbm.com. Bank hours are: M-F, 8:30AM-4:30PM.

What security features does Bridgewater offer for online wire transfers?

- All users access online banking through a secure browser or soft token login. Users with access to initiate wire transfers online are required to use an Out of Band authentication code for wire processing. In addition, we strongly urge you to use Dual Control.

What is Dual Control?

- Dual Control requires all wires initiated to be approved by another user within the company and is a highly recommended as a best practice.

What are the benefits of Dual Control?

- Dual Control reduces the risk of fraud and human error by having another user review transaction information for validation and accuracy prior to the wire being processed.

What is Bridgewater's out of band authentication code?

- Bridgewater's out of band authentication code requires all users who originate wire transfers online to input the received emailed or texted code prior to wire being ready for release.

What time during the day are wire transfers processed?

- Outgoing and Incoming wire transfers are processed from 8:30AM until 4PM CST, with an exception of International Outgoing wire transfers having a cutoff of 3PM CST.

Will a confirmation email be sent after the wire transfer is processed?

- An automated system generated message sent via email will be sent to the email/s provided at setup. The email will include an IMAD and OMAD.

What does the status of "Pending Release" mean?

- The wire has not yet been completed as it still requires a user to release it for processing. When you are ready to process the wire, view the wire under Payments & Transfers menu to select Payment Activity. Click the "release" button option for the wire so it can be received by Bridgewater Bank.

What is an International Transit/Routing Code?

- Some countries require a Transit or Routing Code to be included in the wire information for processing.

What is Bridgewater's Holiday Policy?

- You can initiate wires on these Holiday's, but they will not be sent until the following business day. For any holidays falling on Saturday, Federal Reserve Banks and branches will be open the preceding Friday. For holidays falling on Sunday, all Federal Reserve offices will be closed the following Monday. Please reference our Holiday Schedule.